4526 Bronze Way, Dallas, TX 75236
(469) 797-0334
thegreenguardturf.com

AFTER-INSTALL CARE GUIDE

Caring for Your K9 Guard Ultra Lawn

Congratulations on your new pet-friendly lawn. K9 Guard Ultra is engineered for homes with dogs: a flow-through backing drains urine straight down, and a 3-layer infill system binds ammonia odor at the molecular level. A few minutes of simple care keeps it clean, fresh, and comfortable for your pets and your family. Keep this guide handy and reach out any time you have a question.

YOUR TURF	**K9 Guard Ultra** · 70 oz face weight · Hypoallergenic PE fiber · 100% flow-through backing · 3-layer infill: ZeoFill + Envirofill antimicrobial + ZeoFill (2.5 lbs/sf total)

SETTLING IN

The First 30 Days

WHEN	WHAT TO DO
First 24 hours	Keep pets and foot traffic light if you can. Seams are bonded with TEC 149 adhesive and continue curing after the crew leaves. Your lawn was treated with an enzyme cleaner at handover to activate the odor system.
First 2 weeks	You may see some infill granules on the surface. This is normal as the layers settle into the fibers. Brush them back in with a stiff synthetic broom; do not sweep or blow them off the lawn.
First 30 days	Watch your dogs' favorite spots. If any area holds odor, drains slowly, or shows digging at an edge, call us and we will treat or re-secure it at no charge.
Drain check	Water hosed across the lawn should drain away within about 5 minutes. Standing water means something needs attention. Give us a call.

YOUR TO-DO LIST

Routine Care Schedule

HOW OFTEN	TASK	WHY IT MATTERS
Daily	Pick up solid waste. Hose off any residue left behind.	Solids left in the sun are the main source of odor and bacteria.
Weekly	Hose down your dogs' favorite potty areas thoroughly. In summer, do it two or three times a week. Blow off leaves and debris.	Flushes urine down through the backing and infill before it concentrates.
Monthly	Spray a pet-safe enzyme turf cleaner (PE-51 or equivalent) on potty areas, then brush the full lawn in two or three directions with a stiff **synthetic** broom.	Enzymes break down urine residue; brushing keeps infill even and fibers upright.
Each season	Pull any weeds by hand. In fall, blow leaves off more often. After storms, clear debris and confirm water drains quickly.	Debris and leaves trap moisture and odor in the pile.
Annually	Schedule a Green Guard service: **ZeoFill replenishment (0.5 lbs/sf)**, deep power-brush, enzyme treatment, and seam and edge inspection. We supply the ZeoFill.	ZeoFill gets used up as it traps ammonia. Topping it off restores full odor control.

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PROTECTING YOUR SURFACE

Do’s and Don’ts

DO

- ✓ Pick up solid waste daily and hose the spot down.
- ✓ Use a pet-safe enzyme cleaner on potty areas.
- ✓ Use a stiff synthetic broom or plastic-bristle brush.
- ✓ Keep water bowls on a mat or patio so spills drain cleanly.
- ✓ Keep grills, fire pits, and heaters on a pad or patio, well away from the turf.
- ✓ Call us if your dog starts digging at an edge or seam.
- ✓ Call us before adding any infill. K9 Guard Ultra uses ZeoFill and Envirofill only.

DON’T

- ✗ Add silica sand, play sand, or crumb rubber. They trap urine and can only be fixed by replacing the turf.
- ✗ Use bleach, ammonia-based, or harsh chemical cleaners. They are hard on pets and the turf.
- ✗ Use weed killers that are not labeled pet-safe.
- ✗ Use wire brushes, metal rakes, or a pressure washer at close range.
- ✗ Drop cigarettes, fireworks, or hot ash anywhere near the surface.
- ✗ Lay mats, tarps, or rubber pads on the turf for long periods. They block drainage.
- ✗ Drive stakes, staples, or nails through the turf.

HEAT WARNING: REFLECTED SUNLIGHT
Energy-efficient (Low-E) windows, glass doors, and shiny surfaces can focus sunlight onto turf and melt or distort the fibers. If you notice a shiny streak or a warped patch near a window, let us know right away. A screen, film, or awning usually solves it.

CLEAN-UP

Quick Fixes for Odor, Spills & Stains

ISSUE	WHAT TO DO
Lingering urine odor	Hose the area thoroughly, apply an enzyme turf cleaner, and let it soak in. If odor persists, call us. The ZeoFill may need a top-off.
Diarrhea or vomit	Remove what you can, hose well, then apply enzyme cleaner. Brush to lift any residue from the fibers.
Drinks, food, sunscreen	Blot, then rinse with water. For sticky residue, use a mild dish soap and water mix, then rinse well.
Gum, sap, wax	Harden with an ice cube, then gently lift off with a plastic scraper. Do not cut the fibers.
Oil, grease, paint	Blot immediately with paper towels and call us. Do not use solvents.

15 YEAR MATERIAL

2 YEAR LABOR

YOUR WARRANTY
Your K9 Guard Ultra lawn carries a 15-Year Material Warranty and a 2-Year Labor Warranty. Coverage applies when the lawn is maintained as described in this guide. Silica sand or other unapproved infill, chemical damage, burns, and alterations by others are not covered. Keep this guide and your invoice with your home records.

Questions or need service? Call or text us at **(469) 797-0334** or visit **thegreenguardturf.com**. We are glad to walk you through anything in this guide, schedule your annual service, or take a look at any area that needs attention.

Thank you for choosing The Green Guard Turf. Enjoy your new lawn, and give the pups a pat for us.